

.□

Here are our Terms and Conditions for customer bookings, re-scheduling or missed appointments.

Our Service..

At Rejuvenate we like to be able to help our clients who may have busy lifestyles/schedules by providing a helpfull and convenient text messaging service, which provides the following;

- □ Confirmation of your appointment.
- A courtesy reminder of your appointment closer to the date.

We feel this service is a great little extra to help our clients keep track of their appointment date without having to worry about loosing fiddly bits of written paper etc, although please note, should you, for whatever reason, not receive our message service, or our reminder is received within the 48 hour cancelation period, we cannot be held responsible for failing to cancel or re-schedule appointments. This is still strictly the clients responsibility.

□

Cancelations/Missed appointments..

In the extremely unlikely event that we need to cancel or re-arrange a customer appointment, we reserve the right to do so providing suitable prior notice is given. We will always aim to give 48 hours notice of such unlikely situations. This in return, is also expected from our clients, should you wish to cancel or re-arrange an appointment.

Failure to provide suitable 48hours notice or missed appointments will subject to a £30.00 re-scheduling fee. ☐☐

☐

Booking Deposits..

We require a minimum £30 non-refundable (should your appointment be missed or cancelled within the 48 hour period) deposit to secure appointment slots. This deposit will be a '%' of the overall treatment cost(s). The deposit amount paid will be deducted from your overall treatment balance when your appointment has been attended.☐